

TERMS OF SALE HOTEL BEAU SITE TALLOIRES 2024

ARTICLE 1: APPLICATION OF GENERAL CONDITIONS OF SALE

The following conditions apply to all bookings Room at Hotel Beau Site Talloires. Any reservation necessarily implies full acceptance of these terms of sale.

ARTICLE 2: ARRIVAL/DEPARTURE

The rooms are available from 4 pm. and must be vacated at 11am.

For a late check-out upon our availabilities, we will charge you 100 € for a departure before 3.00 pm. Invoicing of an extra night can result of non-compliance with this time limit (3.00 pm).

If your arrival is after 10pm., we kindly ask you to call the hotel to inform us of your approximate time of taking possession of the room.

We gladly keep your luggage in our luggage room. We cannot guarantee allocation of any specific room.

ARTICLE 3: BOOKING AND WARRANTIES

All reservations must be confirmed in writing (email or mail). This must be guaranteed by the payment of a deposit of 50% of the entire stay and purchased services, either by check, bank transfer or any other means. The credit cards accepted are: Visa, Eurocard-Mastercard.

This will be deducted from the bill at check out.

ARTICLE 4: CANCELLATION AND INTERRUPTION OF STAY

Our cancellation policy are:

NOTE: As of 29th June 2022, the COVID-19-related circumstances are no longer covered. Instead, the Host's cancellation policy will apply as usual, please see our conditions as following:

- For stays Early booking's stays: the balance is due upon booking, the amount is non-cancelable, non-refundable for any reason whatsoever.

For conventional stays - LOW SEASON: From 18th April to 2th of November 2024, except July, August and week-ends of June and September 2024, as well as the following periods: from 7th to 11st of May and from 17th to 19th of May 2024.

If you cancel your reservation up to 6 days before your arrival, your deposit will be refunded.

2 / In case of cancellations made within 6 days of your arrival 100% of total stay will be charged and debited with the credit card used for the deposit.

3 / If current interruption of stay, 100% of total stay will be charged and debited with the credit card used for the deposit.

- For traditional holidays - HIGH SEASON: July, August and week-end of June and September 2024 and from 7th to 11st of May and from 17th to 19th of May 2024.

1 / If you cancel your reservation up to 15 days prior to arrival, the deposit will be reimbursed. Administration fees of 25 € per room will be due (deducted from the deposit when refunded).

2 / In case of cancellations made within 15 days of your arrival 100% of total stay will be charged and debited with the credit card used for the deposit.

3 / If current interruption of stay, 100% of total stay will be charged and debited with the credit card used for the deposit.

Our price half board is an inseparable package including dinner and breakfast. Any meals not taken will not be discounted.

Right of withdrawal: In this case, according to article L.221-18 12° of the Consumer Code, the right of withdrawal cannot be exercised for residential accommodation service contracts.

ARTICLE 5: NO SHOW

In case of "no show": 100% of total stay will be charged and debited with the credit card used for the deposit.

ARTICLE 6: PRICES AND PAYMENT

Rates listed are all taxes in euros. Subject to change without notice.

ARTICLE 7: MISCELLANEOUS

Pets: We do not accept pets in our hotel.

We lend towels for access to the private beach in a canvas bag, a deposit of \leq 100 is required. The set must be returned upon departure against cancellation of the bail.

Any item missing in the rooms on departure (hair dryer, towels, rugs, tables, etc.) will be charged within 48 hours after departure and debited with the credit card used for the deposit.

ARTICLE 8: DISPUTE

In the event of a dispute between the professional and the consumer, they will endeavor to find an amicable solution.

In the absence of an amicable agreement, the consumer has the possibility of contacting the consumer mediator to whom the professional reports, namely the Association of European Mediators (AME CONSO), free of charge, within one year of the complaint written addressed to the professional.

The referral to the consumer mediator must be made:

- either by completing the form provided for this purpose on the AME CONSO website: www.mediationconso-ame.com;
- or by mail addressed to AME CONSO, 197 Boulevard Saint-Germain 75007 PARIS.